

Client Feedback: El Gouna - Red Sea



From: Gary Williams

Sent: 17 February 2008 15:34

To: info@regal-diving.co.uk

Subject: Red Sea, February 2008

Dear Simon

You may recall that we had a one week break at the Movenpick, El Gouna in February. Just a quick email to advise that the trip from start to finish was excellent.

Your resort rep, Mark (although based in Hurghada) was attententive and always ready and able to talk via mobile when required.

As for the Diving, the Dive Tribe were excellent. The atmosphere was extremely friendly with all trips being fun filled while attending to all the necessary technical aspects. I would particularly like to mention Sahid (the Dive Master), Horace (always happy and smiling), Dolphin (who took us out on at least 4 occasions, in my opinion a really good instructor and guide); together with Renatta and Ahmed (Will Smith look alike). Although conditions at times on the surface were challenging arising from the strong North wind, all the crew made this for us a really excellent and enjoyable experience.

The Movenpick Hotel as you had previously stated was great. The thing that stood out throughout was the friendliness of the locals, be they Hotel or Dive boat based. Nothing was too much trouble and all were always at pains to see that their guests had what they needed.

We enjoyed the trip so much that we are now looking at the possibility of going again.

Kind Regards

Gary Williams

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From: Tony Rowland

Sent: 30 August 2007 22:43

To: info@regal-diving.co.uk

Subject: Thanks

Hi

Just a few lines before the suntan fades completely!

We are all back at work now and I would like to say a big thank you to you and the team for an enjoyable weeks diving with Dive Tribe, we have been to the Red Sea a number of times and have some bad as well as well as good experiences, Dive Tribe was definitely one of the best!

We appreciate that the diving is always weather dependant but Horus and the Captain tried their best to get us where we wished to go. Horus, Mahmoud and Laure were excellent dive guides and hosts and helped to make the week very enjoyable especially as some of the party had never dived in the sea before! The boat crew were very friendly and helpful as we have come to expect in the Red Sea. It was all very professionally done with safety very obvious, but at the same time it was relaxed enough for us to be given choices not orders as is the case with some dive centres. A number of the party have said that they intend to return to dive with you, Norma and I included.

Thank you again, you have a very good team that you can be proud of, I would not hesitate to recommend you.

NB Thank you to Mark from Regal, by far the best rep that we have had, (we have been 6 times) again very professional and informative, which is reassuring for those new to the Red Sea.

Tony

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