



Dear Guest,

Welcome to Xperience Kiroseiz Parkland, throughout your stay our team will do their utmost to satisfy your wishes. Please find here below an explanation of our “All inclusive” program.

All Inclusive concept includes:

- All food items during the hours as detailed on the reverse.
- All locally produced alcoholic and non-alcoholic beverages served by the glass, one at a time during the hours as detailed on the reverse.
- All-inclusive beverages stop at midnight.
- Upon arrival you'll find 1 large bottle of water per person free of charge in the room, this will be replenished upon consumption.

Outlet opening/closing times

Please see reverse.

➤ In our à la carte restaurants “Chez Pascal, Dolce Vita, Bukhara and Sumui Island “ our All inclusive guests will receive a 30 LE credit per adult, per main meal, per visit. Drinks in glasses, served with the meal are All-inclusive (excluding international brands).

NOT All Inclusive (chargeable):

- Ice-cream (except ice-cones between 12:30 am and 17:00 pm served from the Pharon restaurant terrace)
- Milk shakes based on ice-cream
- Espresso - Cappuccino - Fresh Fruit Juice
- Pizzas
- Room Service (24 hours)
- Mini Bar
- Imported Alcohol

Important Information:

- **Please be advised that a dress code is required for the evening meal in all restaurants. Gentlemen are requested to wear trousers longer than the knee.**
- **Safe box “free of charge” is available in your room for the safe keeping of your valuables; the hotel is not responsible for any loss outside the safe box.**
- **Wrist bands should be worn at all times to enable us to serve you according to your meal plan.**
- **Should anyone in the party have any dietary requests please contact the guest relations desk in the main reception or on ext: 6616 to arrange any special meal requirements.**
- **Complementary shuttle busses are provided to the resort’s two private beaches. No prior reservation is needed and is on a first come, first served basis.**
- **Any food or beverages taken to the rooms (except bottles of water) are not allowed. This is also applicable for food & beverage from outside the hotel.**
- **For your convenience, it is preferable to settle your bill 1 day before departure.**
- **Please be advised that a fire alarm test will take place every Friday at 12:00 midday.**

Note:

We would like to inform you that, as per company policy, it is **strictly forbidden to reserve SUN BEDS at the pool and the beach**. For this reason the Management has decided that, if a sun bed is not used for a long period of time, the pool attendant will collect your belongings and towel and bring them to the towel centre. Thank you for your understanding.

If you don't wish to be disturbed by the pool please use the **DO NOT DISTURB** sign that is available at the towel center.

Enjoy your stay with us!